



Welcome at Bugatti

The Brand Bugatti stands for exclusiveness, luxury, elegance, outstanding design and enormous passion. Unique visions, the strong tradition of legendary sports cars as well as the technical precision in development, construction and production – they form this brand since its founding in 1909, by Ettore Bugatti.

Become a part of this tradition. We invite you as:

BG-VK/T - Expert Support-Technical Customer Service (m/f/d)

Your missions

- Take into account technical demands of the concessionary's , guide and follow the repairs until resolution of the problem and treatment of the demand
- Realize direct and remote diagnostics, analyse and report the causes of the failures issues
- Define, develop and ensure the appropriate steering of the Bugatti technical know-how database
- Report regularly to the internal service, quality department and development department regarding the issues encountered
- Follow the issue's reported analysis until final resolution
- Manage the regular technical reports and ensure a follow-up of the vehicles
- Develop new systems and new specific technologies for After Sales Technical support

Your qualifications

- Completed studies Bac + 2 to Bac + 5 in engineering automotive domain
- Technical knowledge of motor vehicles and in particular high performance vehicles
- Fluent in English and French, German would be a plus
- Practical experience in data analysis
- Experience in technical analysis and continuous improvement
- Ability to analyse, describe and guide repairs
- Experience in After Sales or R&D environment
- Advanced knowledge of MS-Office and IT tools in general
- Team-spirit and a strong customer satisfaction orientation

Please join us and apply – stating the position above – to recruiting@bugatti.com.

Vive la marque !