

BUGATTI ROADSIDE ASSISTANCE

MOBILITY GUARANTEE



BUGATTI

01

BUGATTI ROADSIDE ASSISTANCE MOBILITY SERVICE

Reliable mobility services on demand 24 hours a day,
365 days a year throughout Europe, the United Kingdom and Japan.
Rapid assistance — wherever and whenever you need us.*

24-hour assistance emergency number

Austria, Belgium, France, Germany, Netherlands,
Switzerland: **00 800 123 456 73**

Other EU countries: **+49 221 802 471 222**

United Kingdom: **0330 159 1961**

Japan: **0120 167 535**

* FOR MORE DETAILS ABOUT THE TERRITORIES
COVERED, PLEASE GO TO PAGE 10

“DRIVING A BUGATTI
IS ALL ABOUT FEELINGS,
ASSISTING YOU
IS ALL ABOUT CARE.”

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ASSISTANCE FOR MASTERPIECES

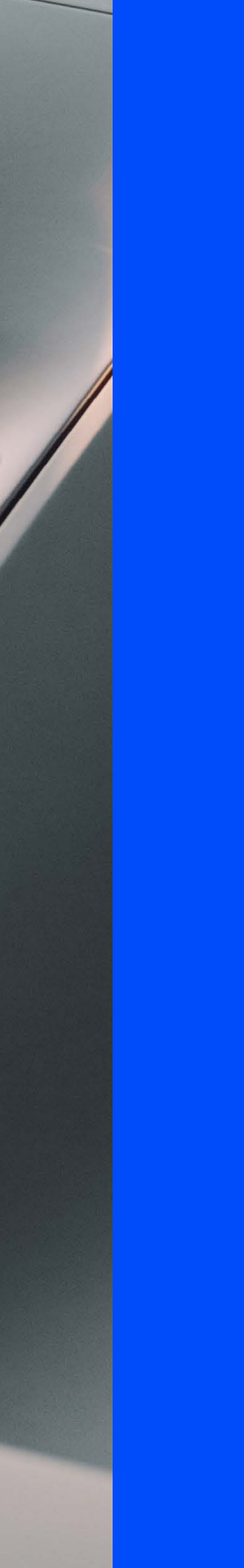
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As the outcome of unique engineering performances and savoir-faire, each and every BUGATTI provides its driver with an unrivaled experience on and off the road.

This is why additionally to delivery and services, we place relevant focus on ensuring we assist you along the way wherever the need may be.



CONTENT



DEAR BUGATTI CUSTOMER,

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You have opted for a BUGATTI, a vehicle that represents the highest levels of quality, exclusivity, reliability and performance.

This is also what you can expect from BUGATTI ROADSIDE ASSISTANCE, a mobility service that not only benefits the driver, but also all passengers.

In the event of a breakdown, an accident or theft, please contact the BUGATTI ROADSIDE ASSISTANCE emergency hotline immediately.

Specialist staff working for our BUGATTI ROADSIDE ASSISTANCE Partners will answer your emergency call and make sure that the appropriate action is taken.

WE HOPE THAT YOU HAVE A
SAFE AND ENJOYABLE JOURNEY
WITH YOUR BUGATTI AND BUGATTI
ROADSIDE ASSISTANCE.

WE ARE HERE TO MAKE SURE
THAT YOU STAY MOBILE.

01_

WHAT TO DO IN A MOTORING EMERGENCY



Please call the BUGATTI ROADSIDE ASSISTANCE hotline immediately if you require assistance and, if possible, have your contact number and the following information at hand:

VEHICLE DATA

- ▶ Type, model and vehicle identification number (VIN) — this can be found in your vehicle or in the vehicle registration documents. In regards to the VIN, it is also shown on the bottom corner of the vehicle windscreen
- ▶ Mileage and registration number
- ▶ Name of your BUGATTI Centre*

DETAILS OF DAMAGE

- ▶ Type of damage and description of how it occurred
- ▶ Current location of vehicle
- ▶ Telephone number at which you can be reached

Please do not take any decisions without prior consultation with BUGATTI ROADSIDE ASSISTANCE, as any costs incurred as a result of this cannot be borne.

NOTE:

If you are on the motorway and do not have access to a mobile telephone, you can also use a roadside emergency call box.

You should ask specifically for BUGATTI ROADSIDE ASSISTANCE (only applies in Germany).

* BUGATTI PARTNER WHO DELIVERED YOUR VEHICLE OR APPROVED BUGATTI SERVICE PARTNER WHERE YOUR CAR IS SERVICED.

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GENERAL CONDITIONS



BUGATTI ROADSIDE ASSISTANCE comes into effect whenever you require assistance when on the road with your vehicle — anytime and virtually anywhere in Europe.**

In the event of a breakdown, an accident or theft, BUGATTI ROADSIDE ASSISTANCE covers the organization and cost*** of the services listed, provided that the following conditions are met.****

** FOR MORE DETAILS ABOUT THE TERRITORIES COVERED, PLEASE GO TO PAGE 10.

*** PLEASE NOTE THAT NO CASH PAYMENTS CAN BE MADE FOR SERVICES NOT USED.

**** BUGATTI RESERVES THE RIGHT TO CHANGE OR ADAPT THE CONTENT OF THE BUGATTI ROADSIDE ASSISTANCE MOBILITY SERVICES WITHOUT PRIOR NOTICE.

VEHICLES COVERED

BUGATTI ROADSIDE ASSISTANCE covers all standard production Bugatti vehicles that have been:

- ▶ Sold by BUGATTI or one of the Official BUGATTI Partners and
- ▶ Registered in one of the following countries:

Albania, Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (metropolitan), Germany, Greece, Hungary, Iceland, Italy (incl. Sardinia and Sicily), Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, North Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Northern Cyprus, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain (including Balearics and Canaries), Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City

PERSONS COVERED

In addition to the vehicle owner, the policy covers all authorised drivers and passengers up to the maximum permissible number of occupants. Hitchhikers are not covered.

DURATION OF COVER

NEW VEHICLES

Roadside assistance for new vehicles is provided for four years from the warranty start date of the vehicle. If the vehicle is sold within the specified period, the BUGATTI ROADSIDE ASSISTANCE cover is transferred to the new vehicle owner.

VEHICLES WITH BUGATTI APPROVED WARRANTY

BUGATTI ROADSIDE ASSISTANCE for vehicles with BUGATTI Approved warranty is valid for the full duration of the applicable warranty period.

For cars under “Passeport Tranquillité” service programme, they will be covered by BUGATTI ROADSIDE ASSISTANCE for the duration of the aforementioned programme.

If the vehicle is sold to an end user within the specified period (see Conditions of respectively BUGATTI Approved Warranty and “Passeport Tranquillité”), the BUGATTI ROADSIDE ASSISTANCE cover is transferred to the new vehicle owner.

Cars no longer under BUGATTI Approved Warranty or not having an ongoing Passeport Tranquillité and respecting the other conditions of coverage will be covered but charges may apply.

TERRITORIES COVERED

Cover is provided for motoring emergencies that occur in the following countries and regions:

Albania, Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (metropolitan), Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Isle of Man, Ireland, Italy (incl. Sardinia and Sicily), Jersey, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, North Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Northern Cyprus, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain (including Balearics and Canaries), Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City.

Please note that the overseas territories of European countries, except those in the aforementioned list, will not be covered. Moreover, note that mobility services can only be provided subject to local availability and circumstances.

MOTORING EMERGENCIES

BUGATTI ROADSIDE ASSISTANCE applies in the event of a breakdown, an accident, theft, act of vandalism or all other cases limiting the driveability of your BUGATTI.

A breakdown is classed as any sudden and unforeseen malfunction of the vehicle due to failure of the vehicle or failure of mechanical or electrical genuine parts.

Accident is an event acting on the vehicle suddenly with mechanical force and directly from outside.

In addition, BUGATTI ROADSIDE ASSISTANCE will cover, free of charge, the following cases:

- ▶ Tire damage
- ▶ Battery failure

Or instances in which the customer is at fault, such as:

- ▶ Lost or locked-in keys
- ▶ Tank driven empty
- ▶ Mis-fueling, etc.

If you are able to reach your Home BUGATTI Partner or another BUGATTI Partner yourself after an incident (without making use of BUGATTI ROADSIDE ASSISTANCE), or if your vehicle is already at your or another BUGATTI Partner's premises, BUGATTI ROADSIDE ASSISTANCE will help you to organise further services free of charge (page 15, "Secondary services").

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BUGATTI ROADSIDE ASSISTANCE does not apply in the following cases:

- ▶ Defects on a trailer
- ▶ General recall of products
- ▶ Vehicle transportation for regular services, other maintenance work or inspections
- ▶ Installation of and damage resulting from parts or accessories not agreed and not fitted by BUGATTI or an Authorised BUGATTI Partner
- ▶ Fire (not due to vehicle components)
- ▶ Defects resulting from excessive or inappropriate use of the vehicle

BUGATTI ROADSIDE ASSISTANCE also does not come into effect in the following situations:

- ▶ Incidents due to force majeure, war, strikes, confiscation, bans or constraint from government authorities, explosions of objects and nuclear or radioactive impacts
- ▶ Damage due to trailer or payload defects
- ▶ Damage due to the vehicle being driven by an unauthorised driver
- ▶ Damage resulting from a replacement part or accessory which has been fitted to the vehicle, but which is not approved and has not been fitted by BUGATTI or an Authorised BUGATTI Partner
- ▶ Incidents resulting from failure to carry out the required maintenance work
- ▶ Driving on roads unauthorised to public traffic (excepted the customer's place of residence)

A close-up photograph of a Bugatti car's front grille. The grille is black with a fine, repeating diamond pattern. A prominent red oval logo with a white 'B' and the word 'BUGATTI' in white is centered on the grille. The car's body is dark and highly reflective, showing highlights from the environment. The background is blurred, showing parts of the car's headlight and bumper.

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SCOPE OF SERVICES

BREAKDOWN AND ACCIDENT ASSISTANCE

If you are unable to set out on or continue a journey within the territories covered in the insured vehicle due to a breakdown or motoring emergency (page 11, “Motoring emergencies”), BUGATTI ROADSIDE ASSISTANCE will arrange for a breakdown service provider to restore your vehicle to working order at the location of the incident and will bear the costs including any minor spare parts required.

This service will be provided whenever a repair is possible and is not prejudicial to the warranty (e.g. jump start). Roadside assistance will only be provided on public highways or at the policy holder’s home address.

If necessary, services can also be provided away from the road, as long as access is possible and legally permitted.

RECOVERY AND TOWING COSTS

If you cannot set out on or continue a journey in the insured vehicle due to a motoring emergency (page 11, “Motoring emergencies”), and if the vehicle cannot be restored to working order at the location of the incident, BUGATTI ROADSIDE ASSISTANCE will have your vehicle towed* to the nearest BUGATTI Partner according to the BUGATTI handbook or alternatively to the BUGATTI Partner you have designated and will bear the costs incurred.

If your vehicle needs to be recovered before towing, BUGATTI ROADSIDE ASSISTANCE will arrange for this, including any trailer and cargo (excluding commercially transported goods) and will bear the costs incurred.

* ON FRENCH MOTORWAYS AND ON SOME OTHER TOLL ROADS IN EUROPE, BREAKDOWN AND TOWING SERVICES CAN ONLY BE PROVIDED BY AUTHORISED VEHICLE RECOVERY COMPANIES. IF A BREAKDOWN OCCURS ON THESE ROADS, BUGATTI ROADSIDE ASSISTANCE IS PROHIBITED FROM PROVIDING DIRECT ASSISTANCE. THE AUTHORISED RECOVERY SERVICE IS GENERALLY ORGANISED BY THE POLICE OR BY MEANS OF EMERGENCY TELEPHONES LOCATED ON THE ROAD. AFTER THE VEHICLE HAS BEEN RECOVERED FROM THE TOLL ROAD BY THE AUTHORISED VEHICLE RECOVERY SERVICE, FULL BUGATTI ROADSIDE ASSISTANCE COVER IS ONCE AGAIN AVAILABLE.

REPLACEMENT VEHICLE

- 15 If your vehicle is no longer roadworthy after a motoring emergency (page 11, “Motoring emergencies”) and cannot be restored to working order at the incident location or at the BUGATTI Partner location, BUGATTI ROADSIDE ASSISTANCE will arrange for a replacement vehicle, prioritizing first luxury vehicle options.

In the event where a luxury vehicle is not available, a high-end vehicle will be provided. BUGATTI Assistance will bear the costs for the duration of the required repair for up to a maximum of ten working days. You must pay for fuel and any other charges yourself.

Please note that the provision of replacement vehicles is subject to local availability. The rental terms of the vehicle rental company shall apply. Please also note that a credit card* must usually be presented in order to hire a replacement vehicle. If necessary, taxi costs for collecting and returning the replacement vehicle, or costs for the delivery and collection of the replacement vehicle, will be assumed.

If accommodation is required for an extra night, BUGATTI ROADSIDE ASSISTANCE will also cover the accommodation costs for all persons covered by the policy for one night in a hotel of 5-star category (incl. breakfast).

If, when travelling abroad, it is not possible to return to the policy holder’s place of residence with the substitute vehicle provided, BUGATTI ROADSIDE ASSISTANCE will organise the return journey to the place of residence for all occupants by rail (1st class) or air (business class, if journey time > 6 hours), and will cover the resulting costs.

* FOR VERY HIGH-END VEHICLES, 2 CREDIT CARDS CAN BE NECESSARY.

ONWARD JOURNEY OR JOURNEY HOME

- 16 If your vehicle cannot be restored to working order on the same day or the following day after a motoring emergency (page 11, "Motoring emergencies"), BUGATTI ROADSIDE ASSISTANCE will cover the following expenses and organise:
- ▶ Onward travel for all vehicle occupants from the incident location to either the destination or the policy holder's place of residence
 - ▶ Travel for all passengers from the destination back to the incident location to collect the repaired vehicle
 - ▶ Return travel for all passengers from the destination to the policy holder's place of residence in cases where the vehicle is still being repaired

In some circumstances such as no possibility to organise the service due to local situations, the cost of continuing the journey or the journey home shall be refunded:

- ▶ To the amount of first-class train tickets
- ▶ For a business class flight, if the travel time by train exceeds six hours

Costs can only be reimbursed upon presentation of the original receipts. In addition, BUGATTI ROADSIDE ASSISTANCE will pay the taxi cost to the nearest railway station / airport. In exceptional cases, a taxi may be organised.

COST OF OVERNIGHT ACCOMMODATION

If your vehicle cannot be restored to working order on the same day after a motoring emergency (page 11, “Motoring emergencies”), BUGATTI ROADSIDE ASSISTANCE will bear the cost of overnight accommodation for the period of the necessary repairs for up to a maximum of three nights in a hotel of the 5-star category.

Furthermore, BUGATTI ROADSIDE ASSISTANCE will cover the cost of a chauffeur-driven limousine to the hotel.

COLLECTION / REPATRIATION OF THE REPAIRED VEHICLE

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If your vehicle could not be restored to working order on the same day after a motoring emergency (page 11, “Motoring emergencies”), and if you have already left the incident location before repairs were complete, BUGATTI ROADSIDE ASSISTANCE will cover the cost of:

- ▶ Delivery of the repaired vehicle to the destination or hometown, or
- ▶ Return journey for one person to the breakdown location to collect the repaired vehicle

The return journey to collect the repaired vehicle takes place by taxi or, in the case of longer journey times, costs are reimbursed:

- ▶ To the amount of a first-class train ticket
- ▶ For a business class flight, if the travel time by train exceeds six hours

Costs can only be reimbursed upon presentation of the original receipts.

REPATRIATION OF THE UNREPAIRED VEHICLE

If your vehicle cannot be restored to working order at the incident location or in the surrounding area within three working days after a motoring emergency (page 11, “Motoring emergencies”), BUGATTI ROADSIDE ASSISTANCE will cover the cost of:

- ▶ Transporting your vehicle to an Authorised BUGATTI Partner close to your place of residence or
- ▶ Transporting your vehicle to the policy holder’s chosen destination (if repairs are possible there and the cost will not exceed the cost of transporting the vehicle to the policy holder’s place of residence)

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DATA PRIVACY STATEMENT



20 We, BUGATTI Automobiles S.A.S. (hereinafter “we” or “BUGATTI”), are delighted at your interest in our products and services. Your privacy is a matter of the utmost importance to us.

We take the protection and confidential treatment of your personal data very seriously.

Your personal data is processed solely in accordance with the legal provisions of European Union data protection law, in particular the General Data Protection Regulation (hereinafter referred to as “GDPR”).

This data privacy statement informs you about the processing of your personal data and your data protection rights in connection with the BUGATTI ROADSIDE ASSISTANCE MOBILITY GUARANTEE.

CONTROLLER RESPONSIBLE FOR DATA PROCESSING AND DATA PROTECTION OFFICER

The controller responsible for data processing pursuant to data protection law is:

BUGATTI AUTOMOBILES S.A.S.

1 Chateau Saint Jean
67120 Molsheim
France

Tel.: +33 3 88 04 56 00

E-mail: dataprotection@bugatti.com

Please feel free to contact us, should you have any questions or suggestions on the matter of data protection.

OBJECT OF DATA PROTECTION

The object of data protection is personal data. This data comprises all items of information relating to an identified or identifiable natural person (so-called data subject). Such information includes name, postal address, e-mail address or telephone number, as well as information which inevitably arises during the term of the BUGATTI ROADSIDE ASSISTANCE MOBILITY GUARANTEE, such as details relating to the beginning, end and scope of use.

PURPOSES OF DATA PROCESSING AND LEGAL BASIS

22 An overview of the purposes of data processing in connection with the BUGATTI ROADSIDE ASSISTANCE MOBILITY GUARANTEE and the appurtenant legal basis is provided below.

PREPARATION AND IMPLEMENTATION OF THE BUGATTI ASSISTANCE MOBILITY GUARANTEE

To enable us to provide you with our mobility services, we store the following data relating to your vehicle and your MOBILITY GUARANTEE contract: Information about your vehicle, such as the vehicle identification number, vehicle type, country of delivery, supplying dealer, and information about your contract, its scope, term and period of cover.

If you file a claim under BUGATTI ROADSIDE ASSISTANCE, we will process the above-stated information for the purposes of handling the claim and providing our mobility service.

To this end, BUGATTI ROADSIDE ASSISTANCE will also request you to provide the following items of information in connection with your claim and will process and store this data:

- ▶ Name and address of the party filing the claim,
- ▶ Place where damage occurred,
- ▶ Reason for filing the claim (including cause of error or failure, condition of vehicle),
- ▶ Vehicle's mileage,
- ▶ Number of passengers,
- ▶ Your assigned BUGATTI Centre,
- ▶ If your vehicle requires to be towed away, but not to your assigned BUGATTI Centre: the BUGATTI Centre to which the vehicle is to be towed.

23 Should you require additional services, such as a replacement vehicle, we will request you to provide the necessary information and will also process this information.

Depending on the required service, such information may include your destination, the availability of certain documents needed for the purpose of hiring a replacement vehicle, requirements pertaining to the replacement vehicle (e.g. automatic transmission, navigation system, trailer coupling, size of vehicle, etc.) or, where necessary, further information relating to the subsequent course of your journey, insofar as such information is necessary in order to attend to your claim.

Further details regarding the purposes of data processing are provided in the respective contractual documents relating to the BUGATTI ROADSIDE ASSISTANCE MOBILITY GUARANTEE.

Data processing takes place on the basis of GDPR, Article 6 (1), lit. b). You are required to provide the personal data which is necessary for the purposes of preparing and implementing the BUGATTI ROADSIDE ASSISTANCE MOBILITY GUARANTEE.

Without this data, we will be unable to process your inquiry and fulfil the contract. We shall delete the data when it is no longer required for our purposes of preparing and implementing the BUGATTI ROADSIDE ASSISTANCE MOBILITY GUARANTEE and no underlying law applies to the contrary. Should an underlying law to the contrary apply, we shall delete the data when the legal basis resulting from the other underlying law ceases to apply.

FULFILMENT OF STATUTORY DUTIES

We also process your personal data in order to fulfil statutory duties to which we are subject. Such duties may arise from commercial, fiscal, money-laundering, financial or criminal law, for example. The purposes of processing result here from the respective statutory duties; processing generally serves the purpose of meeting official monitoring duties and obligations to provide information.

Data processing takes place on the basis of GDPR, Article 6 (1), lit. c). If we collect data on the basis of a statutory duty, you are required to provide such personal data as is necessary in order to fulfil the statutory duty. We may be unable to attend to your inquiry, if you fail to provide this data. We shall delete the data when the statutory duty ceases to apply, provided that no underlying law applies to the contrary. Should an underlying law to the contrary apply, we shall delete the data when the legal basis resulting from the other underlying law ceases to apply.

PROTECTION OF LEGITIMATE INTERESTS

We also process your personal data in order to protect our own legitimate interests or such interests of third parties. In this context we pursue the following interests, which also constitute the respective purposes:

- ▶ Final discussion on completion of the case
- ▶ Customer satisfaction survey
- ▶ Collection of key figures for the purposes of project management. Data processing takes place on the basis of GDPR, Article 6 (1), lit. f). In cases in which you are required to provide data for this purpose, we expressly indicate this. We may be unable to attend to your inquiry, if you fail to provide this data.

We shall delete the data when it is no longer required for our purposes and no underlying law applies to the contrary. Should an underlying law to the contrary apply, we shall delete the data when the legal basis resulting from the other underlying law ceases to apply.

CONSENT

Where you have provided your consent for certain purposes, the respective purposes shall be defined by the contents of the respectively submitted consent.

Data processing takes place on the basis of GDPR, Article 6 (1), lit. a). In cases in which you are required to provide data for this purpose, we expressly indicate this.

Without your consent, we would be unable to meet your request which falls within the ambit of such consent.

You can revoke your granted consent at any time without affecting the legality of the processing which takes place on the basis of such consent up to the time of revocation.

We shall delete the data when it is no longer required for our purposes or when you have revoked your consent and no underlying law applies to the contrary.

Should an underlying law to the contrary apply, we shall delete the data when the legal basis resulting from the other underlying law ceases to apply.

RECIPIENTS OF PERSONAL DATA

INTERNAL RECIPIENTS: Within BUGATTI, only those persons shall have access who require such access for the purposes stated on page 23 above.

EXTERNAL RECIPIENTS: We shall pass on your personal data to external recipients outside of BUGATTI only where this is necessary in handling or processing your inquiry, another form of legal authorisation applies, or you have consented hereto. To enable us to provide you with on-the-spot assistance in connection with a claim, we also forward this information to the service provider appointed by our company, AXA Assistance GmbH.

OTHER POSSIBLE EXTERNAL RECIPIENTS ARE:

A) DATA PROCESSING COMPANIES

BUGATTI Automobiles S.A.S. or external service providers which we appoint to render services, for example in the areas of technical infrastructure and maintenance for the products and services offered by BUGATTI or for the provision of content relevant to your contract.

These data processing companies are carefully chosen by our company and are subject to regular assessment in order to ensure that your privacy continues to be protected. The service providers are permitted to use the data solely for the purposes which we specify.

B) PUBLIC BODIES

Authorities and government institutions, such as public prosecutors, courts or financial authorities to whom we are required to transfer personal data on compelling legal grounds. Data transfer takes place here on the basis of GDPR, Article 6 (1), lit. c).

C) PRIVATE BODIES

Dealers, cooperation Partners or auxiliary personnel to whom data is transferred on the basis of granted consent for the purposes of executing a contract with you or to protect legitimate interests, for example BUGATTI Centres, financing banks, credit agencies, providers of other services or transport service providers.

Data transfer takes place here on the basis of GDPR, Article 6 (1), lit. a), b) and /or f).

DATA PROCESSING IN THIRD COUNTRIES

To enable us to provide you with on-the-spot support, in this case we share information with local service Partners appointed by our company.

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Depending on where the case of damage occurs, it may be necessary to transfer data to countries outside of the European Union or the European Economic Area.

In case of data transfer to bodies whose domicile or data-processing operations are not located in a member state of the European Union or another state party to the Treaty on the European Economic Area, we verify prior to effecting transfer that, save in legally permissible exceptional cases, either the recipient has an appropriate level of data protection in place (e.g. via an adequacy decision of the European Commission, appropriate guarantees such as self-certification by the recipient for the EU-US Privacy Shield or the agreement of so-called EU standard contractual clauses between the European Union and the recipient) or you have granted adequate consent.

You can obtain an overview of recipients in third countries from us, together with a copy of the concrete arrangements agreed to ensure an adequate level of data protection.

Please use the contact details stated in Section 1 for this purpose.

AUTOMATED DECISION-MAKING AND PROFILING

We do not apply automated decision-making or profiling.

DURATION OF STORAGE

We shall store your personal data only for as long as is necessary in order to fulfil the specified purposes or — where consent is granted — until you revoke your consent. In case of revocation we shall erase your personal data, unless the further processing of this data is permitted by the relevant legal provisions. We shall also erase your personal data where we are obliged to do so on legal grounds.



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DATA SUBJECT'S RIGHTS

As a person subject to data processing, you have recourse to numerous rights. These are:

RIGHT OF INFORMATION:

You are entitled to information about the data which we store relating to your person.

RIGHT TO CORRECTION AND ERASURE:

You can require us to correct incorrect data and — where the legal requirements are met — to erase your data.

RESTRICTION OF PROCESSING:

Where the legal requirements are met, you can require us to restrict the processing of your data.

TRANSFERABILITY OF DATA:

Should you have provided us with data on the basis of a contract or consent which you have granted, where the relevant legal requirements are met you can require us to provide you with the data which you have furnished in a structured, common and machine-readable format or to transfer such data to another controller.

OBJECTION TO DATA PROCESSING ON GROUNDS OF “LEGITIMATE INTEREST”:

You have the right to object to our processing of your data at any time for reasons relating to your particular situation, provided that these reasons are founded on the legal basis of “legitimate interest”. If you exercise your right of objection, we will cease processing your data, unless we are able to present compelling legitimate grounds for further processing which override your rights.

OBJECTION TO DATA PROCESSING FOR THE PURPOSE OF DIRECT ADVERTISING:

We also process your personal data on the legal basis of “legitimate interest” for the purpose of direct advertising. You have the right to object to such processing at any time.

REVOCACTION OF CONSENT:

Where you have consented to our processing your data, you can revoke this consent at any time with effect for the future. The legality of the processing of your data up to the time of revocation shall remain unaffected. Right to complain to the supervisory authority: You can also file a complaint with the competent supervisory authority, if you are of the opinion that the processing of your data contravenes the applicable law. For this purpose, you can contact the data protection authority which is responsible for your place of residence or your country, or you can contact the competent data protection authority for our company.

CONTACTING US AND EXERCISING YOUR RIGHTS:

You can also contact us free of charge in matters relating to the processing of your personal data, your rights as a data subject and any consent which you have granted. In order to exercise any of the foretasted rights, please contact dataprotection@bugatti.com or use the postal address stated in Section 1. When contacting us, please ensure that it is possible to verify your identity. For the purpose of revoking granted consent, you can also use the same contact channel as you employed when submitting your consent.

THIRD-PARTY SERVICES

In the event of a claim, our appointed service provider, AXA Assistance Deutschland GmbH, can provide you with a web-based service which allows the appointed recovery service to be localized and its journey to the scene of the breakdown and its arrival time to be tracked.

If you make use of this voluntary service, the following personal data relating to the filed claim will be processed in connection with AXA Assistance's web-based service:

- ▶ Individual Assistance case number
- ▶ Name and address of the commissioned towing company
- ▶ Current location

PLEASE NOTE:

BUGATTI ROADSIDE ASSISTANCE IS NOT LIABLE FOR DAMAGES CAUSED BY ITS CONTRACTED SERVICE PROVIDERS. IN THE EVENT OF A BREAKDOWN, PLEASE CONTACT THE COMMISSIONED SERVICE PROVIDER DIRECTLY.

BUGATTI ROADSIDE ASSISTANCE SERVICES ARE PROVIDED BY AXA ASSISTANCE GMBH, THE COMPANY ENTRUSTED BY BUGATTI AUTOMOBILES S.A.S. WITH OPERATIONAL SUPPORT, AND ITS AFFILIATED COMPANIES OR, IF REQUIRED, BY SUBCONTRACTORS WHO PROVIDE THE RELEVANT SERVICES AT THE LOCAL LEVEL.



24-hour assistance emergency number

Austria, Belgium, France, Germany, Netherlands,
Switzerland: **00 800 123 456 73**

Other EU countries: **+49 221 802 471 222**

United Kingdom: **0330 159 1961**

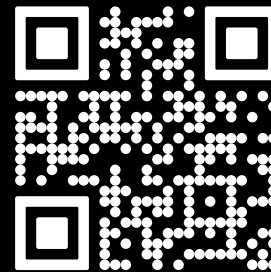
Japan: **0120 167 535**

BUGATTI AUTOMOBILES S.A.S.

1 CHÂTEAU SAINT-JEAN
DORLISHEIM
67120 MOLSHEIM, FRANCE

E-MAIL: CUSTOMER.SERVICE@BUGATTI.COM

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Discover more about
BUGATTI Customer Services



BUGATTI.COM